# IMPORTANT NOTICE

SYNCHRONY BANK
WALMART® MASTERCARD® AND WALMART CONSUMER CREDIT CARD PROGRAMS
PRIVACY POLICY

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## FACTS

**WHAT DOES SYNCHRONY BANK DO WITH YOUR PERSONAL INFORMATION?**

### Why?
Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some, but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

### What?
The types of personal information we collect and share depend on the product or service you have with us. This information can include:
- Social Security number and income
- Account balances and payment history
- Credit history and credit scores

### How?
All financial companies need to share customers’ personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers’ personal information; the reasons Synchrony Bank chooses to share; and whether you can limit this sharing.

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## Reasons we can share your personal information

<table>
<thead>
<tr>
<th>Reason for Sharing</th>
<th>Synchrony Bank Share?</th>
<th>Can you limit this sharing?</th>
</tr>
</thead>
<tbody>
<tr>
<td>For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>For our marketing purposes— to offer our products and services to you</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>For joint marketing with other financial companies</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>For our affiliates’ everyday business purposes— information about your transactions and experiences</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>For our affiliates’ everyday business purposes— information about your creditworthiness</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>For our affiliates to market to you</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>For nonaffiliates to market to you</td>
<td>Yes</td>
<td>Yes*</td>
</tr>
</tbody>
</table>

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## To limit our sharing
- Call 1-866-611-1149 for Walmart MasterCard accounts and 1-877-969-9020 for Walmart Credit Card accounts—our menu will prompt you through your choice(s).

**Please note:**
If you are a new customer, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our customer, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.

## Questions?
Call 1-866-611-1148 for Walmart MasterCard accounts  
Call 1-877-294-7880 for Walmart Credit Card accounts
### What we do

#### How does Synchrony Bank protect my personal information?
To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

#### How does Synchrony Bank collect my personal information?
We collect your personal information, for example, when you
- open an account or give us your contact information
- provide account information or pay your bills
- use your credit card
We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.

#### Why can’t I limit all sharing?
Federal law gives you the right to limit only
- sharing for affiliates’ everyday business purposes—information about your creditworthiness
- affiliates from using your information to market to you
- sharing for nonaffiliates to market to you
State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.

#### What happens when I limit sharing for an account I hold jointly with someone else?
Your choices will apply to everyone on your account.

### Definitions

#### Affiliates
Companies related by common ownership or control. They can be financial and nonfinancial companies.
- Our affiliates include Retail Finance Credit Services, LLC and companies with a GE, General Electric or Monogram name; financial companies such as General Electric Capital Corporation and Monogram Credit Services; and nonfinancial companies, such as General Electric Company.

#### Nonaffiliates
Companies not related by common ownership or control. They can be financial and nonfinancial companies.
- Nonaffiliates we share with can include the retailer named on your account and direct marketing companies.

#### Joint marketing
A formal agreement between nonaffiliated financial companies that together market financial products or services to you.
- Our joint marketing partners include insurance companies.

### Other important information

We follow state law if state law provides you with additional privacy protections. For instance, if (and while) your billing address is in Vermont, we will treat your account as if you had exercised the opt-out choice described above and you do not need to contact us to opt out. If you move from Vermont and you wish to restrict us from sharing information about you as provided in this notice, you must then contact us to exercise your opt-out choice.

*Please keep in mind that, as permitted by federal law, if you opt out of sharing with nonaffiliates, your opt-out will not prohibit us from sharing your information with Wal-mart Stores, Inc. (and its affiliates) in connection with maintaining and servicing the Walmart® MasterCard® or Walmart Credit Card programs, including marketing of such programs.*

The above notice applies only to consumer Walmart® MasterCard or Walmart Credit Card Accounts with Synchrony Bank and does not apply to any other accounts you have with us. It replaces our previous privacy notice disclosures to you. We can change our privacy policy at any time and will let you know if we do if/as required by applicable law.

For helpful information about identity theft, visit the Federal Trade Commission’s (FTC) consumer website at [http://www.ftc.gov/idtheft](http://www.ftc.gov/idtheft).